

Cancellation & Rescheduling Policies

- > All appointments must be cancelled or rescheduled at least 72 hours/3 business days prior to your scheduled appointment. Cancelling with less than a 72 hours' notice will result in forfeiting your deposit fee. So, if your appointment is on a Thursday at 1pm - You need to contact me no later than Monday at 1pm. If you contact me within the proper time frame, we can reschedule and carry over your deposit fee. No Exceptions.
 - o Keep in mind, the next available date may be at least 1-2 months out.
- > You're allowed to carry over your deposit fee, one time only. If you are rescheduling for the second time (no matter the time frame of notice or reason), your deposit is forfeited and a new booking fee of \$150 will be required to secure the new date. No Exceptions.
- > If you have a same day cancellation or fail to arrive on time (late is 12+ minutes) for your appointment, your deposit fee will be forfeited, and a new deposit fee of \$150 will be required to secure a new date.
- > If you "No Call, No Show", your deposit is forfeited, and you will no longer be able to book services with me. Deposit fees expire 3 months from your original appointment date. Deposit fees are non-refundable. No Exceptions
- > These policies are in place to ensure adherence to scheduled appointments, please, do not take it personal. I trust that you will only book if you're serious and ready; please understand I do not carry a waitlist, and I do not overbook clients - so when you fail to arrive to your appointment, I'm left with a slot which may have been offered to another client. I understand things happen; however, my time is valuable.

Returning Touchup Clients

- > If you are a returning client, I usually do not require a deposit to book your 18 -24 mos. touchups. However, in cases of repeated prior cancellations/reschedulings in excess of 3, you will be required to pay for your service in full prior to rescheduling, in addition to any last-minute cancellation fees if applicable.
- > Appointments must be cancelled or rescheduled at least 72 hours/3 business days prior to your scheduled touchup session. Cancelling with less than a 72 hours' notice will result in a last-minute cancellation fee. So, if your appointment is on a Thursday at 1pm - You need to contact me no later than Monday at 1pm.
- > If you've paid for your service in full, please ensure you make it to your appointment. If you must reschedule/cancel again you will forfeit that service payment and will be required to make another new payment in full.

Keep in mind, I deem a last-minute cancellation as less than 72 hours/3 business days' notice & late arrivals are defined 12+ minutes. Remember I must numb you prior to the procedure, so arriving late will be eating into your numbing time, and into other client's appointment times.
The Last-Minute Cancellation fee is \$ 50.00